Position Announcement

Research and Assessment Librarian

The University of Miami Libraries (UML) seeks a collaborative, energetic, and creative individual to serve as Research and Assessment Librarian. Reporting to the Dean and University Librarian, the Assessment Librarian will work collaboratively with members of the Libraries administrative leadership and management teams to understand, predict and accommodate user needs – as well as enhance organizational effectiveness – through the development of strategic plans, operations and performance metrics and analytics, and by analyzing and reporting upon assessment data in a variety of formats. The Research and Assessment Librarian will provide assessment support to UML strategic initiatives, including UML's Learning Commons initiative, a cross-departmental collaboration with the College of Arts and Sciences, Undergraduate Education, and Academic Technologies.

Essential Duties and Responsibilities

Performance:

- Provide leadership and support for evidence-based decision making related to services, collections, technology, and physical spaces.
- Analyze and report quantitative and qualitative data gathered from various sources including library systems, vendor statistics, observations, surveys, web analytics, interviews, and focus groups and facilitate the use of this data to support of strategic planning, and overall library assessment initiatives.
- Coordinate/administer periodic national statistical survey reporting on behalf of all libraries across the University
- Administer usability testing, surveys, focus groups and other user-centered assessments in collaboration with the UX Team
- Respond to statistical requests, provide, and analyze data from library systems, the library’s website and other online data sources.
- Conduct research incorporating quantitative and qualitative analysis to demonstrate value and enhance effectiveness of library services.
- Promote the integration of assessment into all phases of planning, services, and collection management.
- Provide guidance to library staff conducting unit assessments and recommend qualitative and quantitative protocols.
- Provide assessment support to the Learning Commons program, including response to requests from the Learning Commons partners and Steering Committee for research and assessment reports.
- Serves as UML liaison to and responds to data requests from the office of Planning, Institutional Research and Assessment (PIRA) at the University of Miami.
- Prepares reports including the annual program assessments as requested by the Office of Assessment and Accreditation at the University of Miami.
Service:
- Network, collaborate, and actively participate in local, regional, national, and/or international organizations regarding data services.
- Represent and promote the University of Miami Libraries in local, state-wide, regional, national, or international organizations, as appropriate.
- Serve on/participate in Libraries and University organizations, committees, task forces, and teams as appropriate.

Qualifications

Minimum:
- Graduate degree in library science from an ALA-accredited institution or an equivalent combination of relevant advanced degree and library experience.
- Minimum of two years’ experience working in academic research libraries.
- Knowledge and understanding of key issues and trends in the field of assessment in large academic research libraries.
- Excellent interpersonal, written, and oral communication skills.
- Demonstrated ability to work collegially and effectively with faculty, staff, and students.
- Evidence of continued professional development.

Desirable:
- Experience designing and executing assessment projects
- Knowledge of statistics, survey and quantitative and qualitative research methodologies
- Experience with data management and data visualization
- Working knowledge of analytical software tools
- Experience with project management
- Experience conducting focus groups and usability testing
- Evidence of active engagement in research and publishing activities.

Context:

The University of Miami (www.miami.edu) is one of the nation’s leading research universities in a community of extraordinary diversity and international vitality. The University is a privately supported, non-sectarian institution comprising eleven degree granting schools and colleges. The University is located in Miami, Florida, with three locations throughout the subtropical region: Coral Gables (a 260-acre campus serving as home to nine of the University’s eleven degree granting schools and colleges); downtown Miami (Miller School of Medicine and UHealth); and Virginia Key (Rosenstiel School of Marine and Atmospheric Science). The University is considered among the top tier institutions of higher education in the U.S. for its academic excellence, superior medical care, and cutting-edge research. The University is committed to attracting a talented workforce to support our common purpose of transforming lives through teaching, research, and service. Through commitment to the values of Diversity, Integrity, Responsibility, Excellence, Compassion, Creativity and Teamwork (DIRECCT), the University strives to create an environment where everyone contributes in making UM a great place to work. By 2025, the University’s goal is to reach its greatest aspirations through
realizing four defining visions with eight major initiatives. For more information, please visit the University of Miami’s “Roadmap to Our New Century” at http://president.miami.edu/roadmap/about/index.html.

The University of Miami Libraries (library.miami.edu) rank among the top 50 research libraries in North America with a collection of 3.6 million volumes including 771,000 ebooks, and 92,958 current serial titles including 90,550 electronic journals. The Otto G. Richter Library lies in the center of the Coral Gables campus and serves as the central library for the University. Other University of Miami Libraries include the Paul Buisson Architecture Library, the Judi Prokop Newman Business Information Resource Center, the Marta & Austin Weeks Music Library, and the Rosenstiel Marine and Atmospheric Science Library. The University also has independent medical and law libraries. The University of Miami Libraries provide support and services for approximately 10,370 undergraduates, 5,259 graduate students, and 13,058 full and part time faculty and staff. Excluding the independent libraries, the University Libraries employ 68 professional (including librarian faculty), 80 support staff and 58 FTE student staff. UML is a member of and contributor to the Association of Research Libraries, Association of Southeastern Research Libraries, Council on Library and Information Resources, OCLC Research Library Partners, International Federation of Library Associations, International Association of University Libraries, Digital Library Federation, Hathi Trust, Academic Preservation Trust, Digital Preservation Trust, and Southeast Florida Library and Information Network.

**Salary and Benefits:** Compensation will be competitive and will be commensurate with the experience and qualifications of the person selected. Appointments at the Librarian Associate Professor rank and above are typically five-year, renewable contracts. The University of Miami offers a comprehensive benefits package including: paid pension plan; partially paid medical and dental insurance plans; life, disability, and long-term care insurance available; tuition remission; thirteen paid holidays; and twenty-two days annual vacation. Additional employment benefits available include credit union; Employee Assistance Program; bookstore and sporting event discounts; and optional fee-based membership in a state-of-the-art wellness center. Moving allowance is available. No state or local income taxes.

**Applications:** Review of applications will begin immediately and continue until the position is filled. On-line applications should be submitted here and must include a letter of interest, curriculum vitae and the names of three references.

The University of Miami is an Equal Opportunity Affirmative Action Employer. The University has a strong commitment to diversity and encourages applications from candidates of diverse cultural backgrounds.